



HSR's Boy Scout Claims Processing Team!

In an effort to provide greater customer service and faster claims processing, *HSR* created an entire unit specifically for the processing of Boy Scout Special Risk accident claims. The following is in place to service all your Accident Insurance claims processing needs.

Electronic Claims Submission: For faster service we strongly suggest claims be emailed or faxed directly to:

Dedicated BSA Fax # (972) 512-5839

Dedicated Boy Scout Email Address: BSAteam@HSRI.com

Dedicated Scout Executives Toll-Free #: (866) 345-0957

Both of these will be "distribution" fax & email address. The *HSR* BSA Team will receive and route these received documents within *HSR*. By utilizing a Team Distribution process, we will have multiple personnel assigned to the BSA Team allowing for redundancy and back-ups in case of vacation or illness

Claims can continue to be mailed to *HSR* at 4100 Medical Parkway, Carrollton, TX 75007

Your BSA Claims Processing Team Members:

BSA Client Relations representative & claims resolution:

- **Jamie Luper**, Senior Client Relations Representative, (972) 512-5741; Fax (972) 512-5829; jamieluper@hsri.com

BSA Customer Service:

- **Kathleen Allen**, Customer Service Manager, (972) 512-5680; Fax (972) 512-5801; kathleenallen@hsri.com

BSA Claim Examiners:

- **Kimeta Carter-Tubbs**, Sr. Claims Examiner, kimetacarter-tubbs@hsri.com

BSA Account Executives:

- **Tom Lenihan**, President, (972) 512-5700; cell (972) 741-6507; tomlenihan@hsri.com
- **Cathy Ray**, Director of Claims, (972) 512-5710; cathyray@hsri.com
- **Dick Irwin**, Director of IT & Development, (972) 512-5630; dickirwin@hsri.com
- **Phil Munson**, Chairman, (651) 717-4568; cell (651) 303-3653; philmunson@hsri.com

Your BSA Claim Toll-Free #'s for Claimants & Providers:

- **Boys Scouts Claims: 1-866-726-8870**
- **Learning for Life Claims: 1-866-523-3364**

There is no account more important to *HSR* than the **Boys Scouts of America** and we take great pride in providing insurance services to you. We strive for first class effort, service and satisfaction in every claim we process. Please let us know how we can better assist you and your clients.